# Car Insurance

# Proposal



Before completing this proposal please note specifically that failure to disclose all material information, or disclosures of false information could result in the policy becoming void, a claim not being paid, claims paid being recovered from you, you becoming liable for additional premiums which we reserve the right to collect and Terms and Conditions of the policy being amended. Should we take any of these actions against you, then you will be obliged to disclose them on any future request for cover or quotation. These are considered as the application of Terms and this enforced action by us, may affect your ability to get insurance cover in the future. Material information is any fact that RSA Insurance Ireland DAC (RSA) would regard as likely to affect the acceptance or assessment of the risk. Information we require is included in the questions asked below, which includes for example, current medical details or history in respect of you or anyone else you propose to drive, and details of any claims previously made or submitted by you or anyone else you propose to drive. It is recommended that you keep a record (including copies of letters) of all information supplied for the purpose of this insurance. By signing the declaration below you warrant and represent to us that in respect of any information of any person which you provide to us, you have the authority of that person to disclose such information to us and for all the purposes set out in this form and to give the consents set out above on behalf of each such person.

Us	e Block Capit	tals throughout	. Tick 🗸	boxes where a	appropria	te. Use	e a separ	ate sheet if a	nswer spa	ace is insufficien	t.	
	I: You the Proposer											
Ad	dress											
	dress at which mally kept (if o											
	cupation and r iness including							Telephone Number(s)	Home		Busine	ess
2:	Your Car											
	Registration number	Make and e	xact model	Type of body eg saloon	у	Engine	capacity	Year of	fmake	Date of purchase		Value *
*		m payment for ar exceed the most						be the market v	alue of You	ur Car immediatel	y prece	eding the incident
١.	Has your car	been modified c	or converted in	any way	Yes	No		I. If 'Yes',	give detai	ls		
2.	ls the car a p	reviously register	red import?		Yes	No		2. If 'Yes',	give detai	ls		
3.	Do you own the car? (for the purpose of this question, buying the car under Hire Purchase signifies ownership) Yes No 3. If 'No', give details											
4.	. Do you own or have the full time use of any car other than that specified above? Yes No 4. If 'Yes', give details of Make, Model and Insurer											
	Give details of	driving to be re of <b>you</b> and <b>all</b> ot	stricted to <b>you</b> hers who wish <sup>-</sup>		ise only?		ns)		No	nce (Irish/UK) cur	rently I	neld
Please insert Mr, Mrs or Miss, initials and surname			(If more than one, give details of each)		Date of Birth		Full/Prov	Licence Number		kpiry How L Date Hele		No. of Penalty Points
Yc	ou										-	
		of the persons w	uho will drive:	Yes	No							Yes No
<ul> <li>Have you, or any of the persons who will drive: Tes</li> <li>a) resided outside the Republic of Ireland or the United Kingdom during the past 3 years?</li> <li>b) suffered from Diabetes, Epilepsy, Heart Condition or any other physical or mental disability, infirmity or disease, or are taking any medication which may imposite driving a bility?</li> </ul>				<ul> <li>g) had, during the last 4 years any accident, loss or claim (whether no claims discount was protected or not) in connection with any motor vehicle?</li> <li>If 'Yes', please give full details on a separate sheet including (if appropriate) name, date, type of offence, penalty, circumstances and costs.</li> </ul>								
c)	impair dirving admiry:											
d)	a motor vehi	ver been convicted of an offence in connection with intervence in the second se										
e)		nvicted of, or are ny other crimina		secutions						nt/Bonus from pre entage and attach		r's
f)	. –	licence suspende						Proof of No C				%

#### 4: Your Insurance Requirements

Tick type of cover required	Comprehensive		Third Party Fire & Theft		Third Party Only		
Tick class of use	Social, Domestic & ple	easure	Class I		Class 2		
Do you require the Policy to be extended to include	a) Windscreen damage with NCD Protection						
(Please tick box if you require	b) Optional Additional Benefits						
cover)	c) NCD Protection	n $-2$ Claims costing not more than €10,000 within a 3 year period					
		– 2 Claims only in	a 3 year period (unlimited an	nount paid)			

#### Uncoupled Trailer Cover

This Policy covers the Road Traffic Act liability of any person insured by the Policy in respect of any detached single-axle trailer up to a half tonne unladen weight (excluding caravans, mobile homes, trailer tents any any trailer which incorporated machinery or other equipment)

	Note: No Insurance is in force until a
If our quotation is acceptable, when is the Insurance to commence?	Certificate of Insurance has been issued.

**5: Declaration** I declare that to the best of my knowledge and belief the statements made by me or on my behalf are true and complete and I have not withheld any information material to this proposal. I accept full responsibility for statements made on my behalf. I undertake that the car to be insured is and will be maintained in a roadworthy condition and will not be driven by any person who to my knowledge has been refused motor vehicle

insurance or continuance thereof. I agree that this proposal and declaration shall be incorporated in the contract between me and RSA Insurance Ireland DAC and I agree to be bound by the terms of the policy.

Signature	Date		

# **RSA Customer Service**

### **Customer Complaints Procedure**

We are committed to providing our customers with a high standard of service at all times. If you have a complaint in connection with company service, the details of your policy, perceived conflict of interest or treatment of a claim please contact Bank of Ireland Insurance Services Limited on 1890 608 608 immediately, or write to The Customer Services Manager at;

Bank of Ireland Insurance Services Limited PO Box 382 Tuam Road Galway.

In the event of your complaint not being resolved to your satisfaction you may contact The Insurance Information Service, Insurance Ireland, Insurance Centre, 5 Harbourmaster Place, IFSC, Dublin I, DOI E7E8. Telephone (01) 676 1820 or the Financial Services Ombudsman's Bureau, 3rd Floor, Lincoln House, Lincoln Place, Dublin 2, D02 VH29.

Telephone 1890 882 090 or (01) 662 0899.

# Contract Law

The parties to a contract of insurance covering a risk situated in the Republic of Ireland, are permitted to choose the law applicable to the contract. This insurance contract will be governed by Irish Law.

#### Mid Term Alterations - Minimum Premium

Should any change to the cover agreed by the Insurer result in an additional or return premium under  $\in$ 25 no charge or rebate will apply in respect of such sum.

# Data Protection

RSA Insurance Ireland DAC recognise that protecting personal information including sensitive personal information, is very important and we recognise that you have an interest in how we collect, use and share such information.

Please read the following carefully as it contains important information relating to the information that you give us or has been provided to us on your behalf. If you provide information relating to anyone other than yourself, you are responsible for obtaining their consent to the use of their data in the manner outlined below.

# What Does RSA do with Your Personal Data

Information you provide will be used by RSA for the purposes of processing your application and administering your insurance policy. RSA may need to collect sensitive data relating to you (such as medical or health records or convictions) in order to process your application and/or any claim made.

All information supplied by you will be treated in confidence by RSA and will not be disclosed to any third parties except (a) to our agents, sub-contractors and re-insurers (b) to third parties involved in the assessment, administration or investigation of a claim, (c) where your consent has been received or (d) where permitted by law. In order to provide you with products and services this information will be held in the data systems of RSA or our agents or subcontractors.

RSA may pass your information to other companies for processing on its behalf. Some of these companies may be based outside the EEA, but in all cases RSA will ensure that its transfers of data are lawful and that your information is kept securely and only used for the purposes for which it was provided.

Calls to RSA may be recorded for quality assurance or verification purposes.

# Fraud Prevention, Detection & Claims History

In order to prevent and detect fraud and the

- non-disclosure of relevant information RSA may at any time:
  Share information about you with companies within the RSA Insurance Group, other organisations outside the RSA Group including where applicable private investigators and public bodies including An Garda Síochána;
- Check and / or file your details with fraud prevention agencies and databases, and if you give us false or inaccurate information and we suspect fraud, we will record this.

RSA may also search these agencies and databases to:

- Help make decisions about the provision and administration of insurance, credit and related services for you;
- Trace debtors or beneficiaries, recover debt, prevent fraud and to manage your insurance policies with RSA;
- Check your identity to prevent money laundering, unless you furnish us with other satisfactory proof of identity;
- Undertake credit searches and additional fraud searches.

# Insurance Link Database

Information about claims (whether by our customers or thirdparties) made under policies that we provide is collected by us when a claim is made and is placed on an insurance industry database of claims known as **Insurance Link**. This information may be shared with other insurance companies, self insurers or statutory authorities. This information includes the claimant's name, address and date of birth and the type of injury or loss suffered.

Insurance companies share claims data:

- a. to ensure that more than one claim cannot be made for the same personal injury or property damage
- b. to check that claims information matches what was provided when insurance cover was taken out
- c. when required, to act as a basis for investigating claims when our recorded information is incorrect or when we suspect that insurance fraud is being attempted.

The purpose of Insurance Link is to help us identify incorrect information and fraudulent claims and, therefore, to protect customers. RSA also reserve the right to use Insurance Link information at underwriting stage. More information about Insurance Link can be found at www.inslink.ie

Guidelines for sharing your information with other insurance companies, self-insuring organisations or statutory authorities are contained in the Data Protection Commissioner's Code of Practice on Data Protection for the Insurance Sector which is available at www.dataprotection.ie.

Under the Data Protection Acts 1988 and 2003 you have a right to know what information about you and your previous claims is held on Insurance Link. If you wish to exercise this right, then please contact us at the address below.

# How to contact us

On payment of a small fee you are entitled to receive a copy of the information we hold about you and to seek rectification of any inaccurate data. If you have any questions, or you would like to find out more about this notice you can write to the Data Protection Officer, RSA Insurance Ireland DAC, Dundrum Town Centre, Sandyford Road, Dundrum, Dublin 16.

### Consent

By providing us with your information you consent to all of your information being used, processed, disclosed and retained as set out above.



RSA, RSA House, Dundrum Town Centre, Sandyford Road, Dundrum, Dublin 16. Telephone 1890 290 100. Facsimile (01) 290 1001 RSA is a registered business name of RSA Insurance Ireland Designated Activity Company (DAC). RSA Insurance Ireland DAC trading as RSA is regulated by the Central Bank of Ireland and registered in Ireland under number 148094 with registered office at RSA House, Dundrum Town Centre, Sandyford Road, Dundrum, Dublin 16. The underwriter is RSA Insurance Ireland DAC which is a member of the RSA Group.